

GENERAL SERVICES ADMINISTRATION

Federal Supply Schedule

Authorized Federal Supply Schedule Price List

Pricelist current through Mass Modification A812, dated April 11, 2020

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA ADVANTAGE!, a menu-driven database system. The INTERNET address for GSA Advantage! is: http://gsaadvantage.gov

Schedule Title: MULTIPLE AWARD SCHEDULE

Contract Number: 47QTCA20D0017

Contract Period: October 21, 2019 through October 20, 2024

Product Service Code: DA01 – Information Technology & Professional Services

7B22 - Purchase of New Electronics Equipment

For more information on ordering from Federal Supply Schedules

click on the FSS Schedules button at fss.gsa.gov.

Contractor: Investco Holdings LLC d/b/a Radius Technology Group

17855 N. 40th. St., Ste. 102

Phoenix, AZ 85032 tel. 602.819.9714

www.radiustechgroup.com

Administrator: Troy Bryan, Director of Contracts

email: troy@radiustechgroup.com

Business Size: VOSB, SDVB, Black American Owned Small Business

CUSTOMER INFORMATION

1a. Awarded Special Item Number(s): (see pages 5-6 for pricing)

54151S – Information Technology Professional Services 33411 – Purchasing of New Electronic Equipment OLM – Order Level Materials

- 1b. Lowest price model number and lowest unit price for each SIN: Not applicable
- 1c. Description of all corresponding commercial job titles, experience, functional responsibility and education: (see page 6 for labor category descriptions)

2. Maximum Order: \$500,000.00

3. Minimum Order: \$100.00

4. Geographical Coverage: Domestic

5. Point of Production: Phoenix, AZ

6. Discount From List Prices or Statement of Net Price: 0%

7. Quantity Discount: Additional 2% off GSA rate for single task orders >\$150,000

8. Prompt Payment Terms: 2% 15 days, net 30 (Information for Ordering Offices)

- 9a. Government purchase cards are accepted at or below the micro-purchase threshold.
- 9b. Government purchase cards are accepted above the micro-purchase threshold.

10. Foreign items: None

11a. Time of delivery: Specified on the Task order

11b. Expedited delivery: Contact contractor to discuss options

11c. Overnight & 2-day delivery: Negotiated with end-user

11d. Urgent Requirements: Contact the Contract Administrator for further information

12. FOB Point(s): Destination

13a. Ordering Address: Radius Technology Group

Attn: Contracts Department 17855 N. 40th. St., Ste. 102

Phoenix, AZ 85032 P: 602.819.9714

Email: troy@radiustechgroup.com

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14b. Payment Address: Radius Technology Group

Attn: Contracts Department 17855 N. 40th. St., Ste. 102

Phoenix, AZ 85032 P: 602.819.9714

Email: troy@radiustechgroup.com

- **15.** Warranty Provisions: Manufacturer's warranty on Products, 1 year Labor warranty
- **16. Export packing charges:** Not applicable
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level).: In accordance with Clause 552.232.-77
- **18. Terms and conditions of rental, maintenance, and repair:** Contact contractor, task order specific
- **19. Terms and conditions of installation:** Contact contractor, task order specific
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: Not applicable
- 20a. Terms and conditions for any other services: See Appendix A (page 8)
- **21. List of service and distribution point:** Radius Technology Group

17855 N. 40th. St., Ste. 102

Phoenix, AZ 85032

- **22. List of participating dealers:** Not applicable
- **23. Preventive Maintenance:** Contact Contract Administrator for further information
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not applicable
- **24b. Section 508 Compliance Information:** Not applicable
- 25. Data Universal Number System (DUNS) Number: 117133401
- 26. Notification regarding registration in System for Award Management (SAM)

 Database: Investco Holdings, LLC is registered in the System for Award Management (SAM) database (Cage Code 8CAC9)

SIN DESCRIPTIONS

- 23411 Purchasing of new electronic equipment Includes desktop, laptop, tablet computers (including rugged), servers, storage equipment, hyperconverged integrated systems, supercomputers, routers, switches and other communications equipment, IT security equipment (hardware based firewalls), audio and video (AV) equipment, public address systems, monitors/displays, sensors and other Internet of Things (IOT) devices, printers and Multi-Function Device (MFD) equipment, broadcast band radio, two-way radio (LMR), microwave radio equipment, satellite communications equipment, radio transmitters/receivers (airborne), radio navigation equipment/antennas, optical/imaging systems, and associated peripherals required for operations (such as controllers, connectors, cables, drivers, adapters, etc., ancillary installation of any equipment purchased.
- 54151S Information Technology Professional Services IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.
- OLM Order-Level Materials (OLM) OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs.

PRODUCT LIST

MANUFACTURER NAME	MFR PART NO	PRODUCT NAME	PRODUCT DESCRIPTION	UOI	GSA OFFER PRICE
APC	SU2200R3X167	UPS	APC Smart-UPS 2200VA RM 3U 120V/230V IN 120V OUT	EA	\$1,789.72
APC	SU700X167	UPS	APC Smart-UPS 700VA W/AUTO SELECT INPUT VOLT 120V/230V IN 120V OUT	EA	\$841.65
APC	SU2000R3X155	UPS	APC Smart-UPS 2000VA RM 3U 120V RUGGEDIZED VERSION	EA	\$4,278.64
APC	SU3000RMX93	UPS	APC Smart-UPS 3000VA RM 5U 120V SHIPBOARD	EA	\$2,568.21
APC	SU700X93	UPS	APC Smart-UPS 700VA 120V SHIPBOARD	EA	\$608.52
APC	SUA1500R2X93	UPS	APC Smart -UPS 1500VA RM 2U 120V SHIPBOARD	EA	\$1,052.09
APC	SUA1500X93	UPS	APC Smart-UPS 1500VA USB 120V SHIPBOARD	EA	\$958.05
APC	SMT1000US	UPS	APC Smart-UPS 1000VA LCD 120V TAA	EA	\$542.74
TrippLite	B002-DV1A2	Switch	Secure KVM Switch 2- Port DVI + Audio NIAP PP3.0 Certified DVI-I	EA	\$478.04
TrippLite	B002-DV1A4	Switch	Secure KVM Switch 4- Port DVI + Audio NIAP PP3.0 Certified DVI-I	EA	\$769.21
TrippLite	B002-DV1AC4	Switch	Secure KVM Switch 4- Port DVI + Audio NIAP PP3.0 Certified w/ CAC	EA	\$857.52
TrippLite	B002-DV1AC8	Switch	Secure KVM Switch 8- Port DVI + Audio NIAP PP3.0 Certified w/ CAC	EA	\$1,621.07
TrippLite	B002-DV2A4	Switch	Secure KVM Switch 4- Port Dual Monitor DVI + Audio NIAP PP3.0	EA	\$1,232.76
TrippLite	B002-DV2AC4	Switch	Secure KVM Switch 4- Port Dual Monitor DVI + Audio NIAP PP3.0 CAC	EA	\$1,242.28
TrippLite	B002-HD1AC4	Switch	Secure KVM Switch 4- Port HDMI / DP NIAP PP3.0 Certified w/ CAC	EA	\$978.55

LABOR PRICE LIST

<u>SIN</u>	<u>Labor Category Descriptions</u>	Price offered to GSA (including IFF) <u>Hourly Rates</u>
132.51	Computer Operator II	\$33.19
132.51	Computer Programmer II	\$49.20
132.51	Computer Systems Analyst II	\$60.74
132.51	System Support Specialist	\$56.30

LABOR CATEGORY DESCRIPTIONS

JOB DESCRIPTION

Job Title: Computer Operator II

Job Duties Description:

- Setup up new computers on networks which includes mapping drives, downloading programs depending on end user needs
- Minor troubleshooting of desktop computer problems.
- Proficiency with MS Office Suite, Excel and ERP software preferred.
- Other duties as required or assigned.

Education Level Required:

- High School Diploma or equivalent
- Bachelor's Degree or Technical College/Military formal training
- 2-3 years related field experience

Job Title: Computer Programmer II

Job Duties Description:

- Code and test programming for in-house software program.
- Debug code for existing programs based on specific task orders.
- Participate in development of new software applications.
- Edit and improve upon code in existing software programs and applications.
- Troubleshoot errors effectively and efficiently.
- Other duties as required or assigned.

Education Level Required:

- High School Diploma or equivalent
- Bachelor's Degree in Computer Science or Technical College/Military formal training
- 2-3 years related field experience

Job Title: Computer Systems Analyst II

Job Duties Description:

- provide support during the conduct of functional/physical audits or validation and verification of modification/technical instructions.
- integrate hardware, and Commercial/Government off- the-shelf software to create a recoverable image.
- conduct test and evaluation of all functional, operational, interoperable, and logistics aspects of the newly designed or modified systems, equipment, and software.
- develop test plans and procedures for testing and evaluating the system, subsystem, equipment and software.
- Other duties as required or assigned.

Education Level Required:

- High School Diploma or equivalent
- Bachelor's Degree in Computer Science or Technical College/Military formal training
- 2-3 years related field experience

Job Title: System Support Specialist

Job Duties Description:

- install, configure, maintain and troubleshoot PCs, and all other computer related systems, devices, and equipment.
- Analyze workflow and business practices of functional business areas to better understand and support end-user needs.
- Identify and recommend solutions and customizations to meet end-user needs.
- Assist with the creation of software-based solutions for automating manual tasks and/or improving productivity.
- Provide individual and/or group instruction and training to staff and/or faculty on software applications and systems.
- Create and maintains SOPs for existing and new procedures for both other IT staff and end-users.
- Other duties as required or assigned.

Education Level Required:

- High School Diploma or equivalent
- Bachelor's degree or Technical College/Military formal training
- 2-3 years related field experience

APPENDIX A

TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY NEW EQUIPMENT (SPECIAL ITEM NUMBER 33411)

TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY NEW EQUIPMENT (SPECIAL ITEM NUMBER 33411)

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order. For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

- a. INSTALLATION. When the equipment provided under this contract is not normally self- installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:
- b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirement of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 33411.

c. **OPERATING AND MAINTENANCE MANUALS.** The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

Investco Holdings LLC d/b/a Radius Technology Group 17855 N. 40th. St. Ste. 102 Phoenix, AZ 85032

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal PropertyManagement Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is

delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with 552.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (JAN 2017) (DEVIATION – FEB 2007)(DEVIATION - FEB 2018) for Firm-Fixed Price orders; or GSAR 552.212-4 CONTRACT TERMS AND CONDITIONS-COMMERCIAL ITEMS (JAN 2017) (DEVIATION - FEB 2018) (ALTERNATE I - JAN 2017) (DEVIATION - FEB 2007) for Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be

performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work. b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by— (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

- a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.